

A-1 REPAIR REQUESTS

When sending in repair requests, please provide notes / mark ups on the Truss Design Drawing (TDD) included with the delivery to describe issue or damage, and email to repairs@a1industries.com.

- Please include the Truss ID, Project ID, Lot or Building #, and any other pertinent information to ensure we are repairing the correct truss.
- Pictures of the damage or areas of concern should be included where possible, as this will assist the repair department to better understand the issue, as well as understand the current job status and field conditions.
 - **NOTE:** Pictures by themselves typically do not provide enough information. The Truss Design Drawing (TDD) **must** be included with field pictures in your submission.
- Do not attempt to modify or repair truss without speaking to A-1 Industries.
- Notify A-1 of any special circumstances that should be considered. (i.e. sheathing applied, trades have been installed, etc.) Please make sure to note any special circumstances on the Truss Design Drawing (TDD) and provide dimensions of damage and/or obstructions where applicable.
- "Field Built" trusses are considered conventional framing, and fall under the scope of E.O.R. A-1 cannot provide sealed drawings for "field built" trusses.



See example mark-up details below.

